Quality health plans & benefits Healthier living Financial well-being Intelligent solutions



# Need a member ID card?

www.aetna.com



#### Here's how to get one

It's easy to get an ID card through your member website. And you can get whichever works better for you — paper or electronic.

To print a paper ID card from your computer:

- Log in to your member website at **www.aetna.com**.
- Choose "View/Print an ID Card."
- Follow the steps to print your card.

**To display an electronic ID card** on your smartphone or tablet:

- Log in to the mobile member website by typing **www.aetna.com** in your browser.
- Choose "ID Card Information."
- Show your ID card when you visit the doctor or dentist.

#### Not signed up yet?

There's no time like the present. Visit **www.aetna.com** to sign up for your member website today.

#### Forgot whether you already signed up?

Maybe you can't remember if you've used your member website before. That's okay. You can recover a **user name** and reset a **password** at **www.aetna.com**.

Here's a tip: You need to have your user name before you can reset your password.

If you've tried everything and still can't log in — that's okay, too. Tech support is at your service. Call toll-free at **1-800-225-3375**.

#### Find what you need — wherever, whenever



The Aetna Mobile app puts our most popular online features at your fingertips. It's available for Android<sup>™</sup> and iPhone<sup>®</sup> mobile devices.

## Two ways to download your free Aetna Mobile app:

• Text Apps to 23862 to download now.\*



• Scan the code with your mobile device.

To learn more, visit us at **www.aetna.com/mobile**.

\*Standard text messaging rates may apply.

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